



Leading with Lean Principles  
AOR Reuse Systems and Organizations in Action  
March 21, 2018



**LEAN**PORTLAND



**REBUILDING  
CENTER**

# Lean Portland, Benefit LLC

Mission:

**Help people make work better**

2017 by the numbers:

7

Consultants

30

Volunteers

500+

Followers

5

Clients

30

Client Employees  
Impacted

700

Hours Donated



# LEANPORTLAND

Community Consulting Lead



**Brion Hurley**

Lean Six Sigma Consultant



Communications



**Maria Grzanka**

Sr Manager, Change  
Management  
*XPO Logistics, Inc.*

Founder / Owner



**Matt Horvat**

Process Improvement  
Program Manager  
*The Vancouver Clinic*

Leadership & Training



**Ernest Mayer**

Change Management /  
Process Engineer  
*Providence Health & Services*

Business Development



**Kjell van Zoen**

Lean Business Consultant  
 vanZoen

# What is Lean?

- Term used to describe what was observed at Toyota and other Japanese companies, also called Toyota Production System (TPS)
- U.S. studied TPS to understand automaker growth in quality and sales
- Key focus is to engage employees in solving problems and becoming flexible, not just more productive
- Work smarter to grow organization, NOT harder with fewer people
- The ultimate goal is to maximize customer value by minimizing waste, free up resources to add more value

# The Toyota Production System

## Continuous improvement

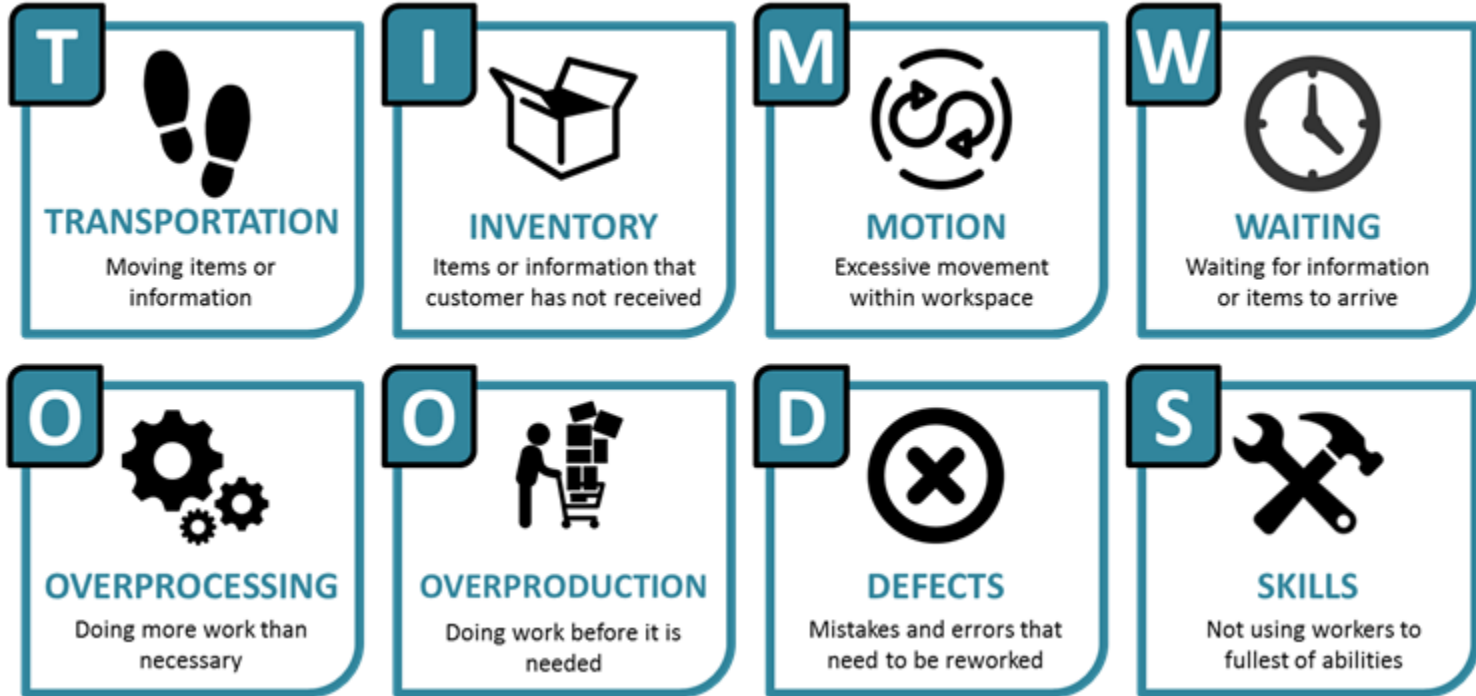
- Systems force problems to the surface, problems are good
- Never ending quest for perfection

## Respect for Humanity

- Workers are the experts and should help make improvements
- Improvements are made through experiments and observations at the work area (gemba)
- Solutions must improve the system for the customer, not a person, department or agency

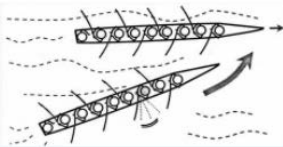





# Have you seen TIM WOODS?



# Free Workshops at Hatch Labs

- 3/21: Lean Collaborative Culture
- 4/5: Lean Primer
- 4/26: Six Sigma Primer
- 5/10: Behavior Change

	WED, MAR 21 3:00 PM <b>FREE Lean Collaborative Culture Workshop</b> Hatch Innovation, Portland
FREE	#Business #Seminar
	THU, APR 5 3:30 PM <b>FREE Lean Primer Workshop</b> Hatch Innovation, Portland
FREE	
	THU, APR 26 3:30 PM <b>FREE Six Sigma Primer Workshop - Apr 2018</b> Hatch Innovation, Portland
FREE	#Business #Seminar
	THU, MAY 10 3:30 PM <b>FREE Behavior Change for Lean Workshop</b> Hatch Innovation, Portland
FREE	#Business #Seminar

Learn more at [LeanPortland.com](https://leanportland.com)